

	RESOURCE LIBRARY HOTEL OPERATIONS - HOUSEKEEPING Pest Control	<i>CODE:</i> 03.05.034
		<i>EDITION:</i> 1
		<i>PAGE</i> 1 OF 1

Policy & Procedure:

Pest control frequency is carried out as per the legislation and guidelines of Jordan's Municipality.

- An external contract company specializing in this area carries out Pest control.
- Areas to be covered are:
 - Guest rooms and corridors
 - Restaurants
 - Kitchens
 - Back of House areas – corridors, stores, lockers, receiving.
 - Shopping Mall complex.
 - Health Club
 - Pool Area
 - Banquet Rooms
 - Cinemas
 - Offices – retail and hotel
 - External areas
 - Car park
 - Laundry
 - Engineering areas – chillers etc.
- The frequency of spraying will depend on the area and the legislation.
- A schedule is prepared for all areas to be treated with timings and frequency
- A log is kept of all work completed by the contractor which should correspond to the contract.
- Chemicals used in the processes should be checked for quality, smell and safety aspects.
- The contractor should be flexible and be on a callout basis for any emergency.
- Any pest found should be reported to the Housekeeping Office and if possible a sample kept for the company.
- Additional fly/crawling insect spray should be available in case of an emergency.